

Craft Beer Under Pressure

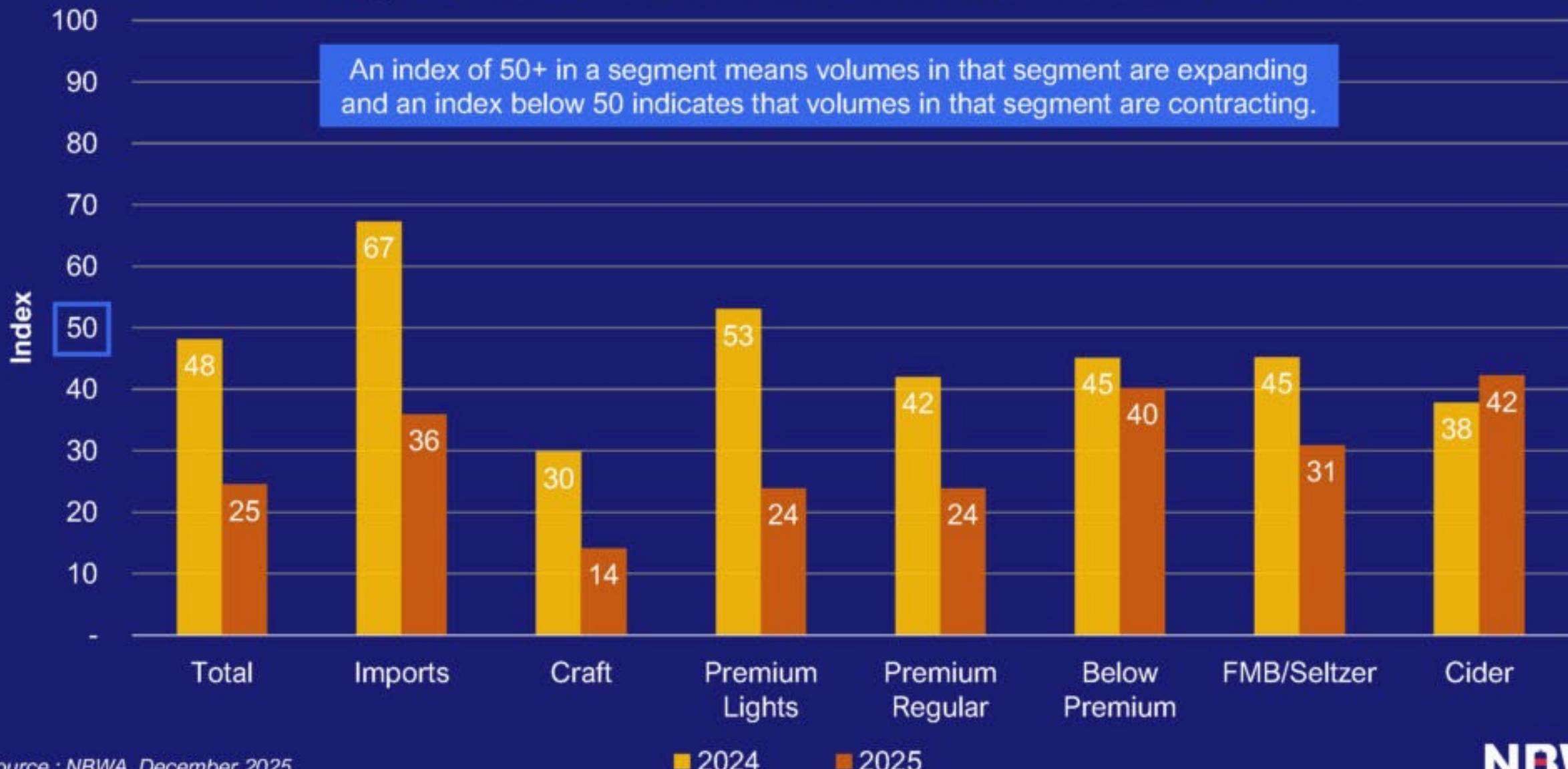
Strategic Marketing to Survive and Scale

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NBWA Beer Purchasers' Index

All Segments for December 2024 vs December 2025



Ways Breweries Are Responding

- Diversifying the portfolio of beverages.
- Co-packing to reduce operational cost.
- Shrinking distribution footprint.
- Closures and consolidations.
- Workforce reductions.

Ways Breweries Are Responding

Reducing or eliminating
marketing efforts.

Why Optimize Your Marketing Now

- Helps build brand awareness.
- Creates storytelling opportunities.
- Puts you on the front end of a rebound.
- Supports loyalists and local community.
- **Is the most effective survival tactic!**

What You Take Away

Shortcuts to marketing
that actually works.



About Market Your Craft

- Fractional marketing project management.
- Sweet spot: storytelling, planning, automation.
- 20+ years in beer, wine, spirits, and non-alcoholic.
- Assistant Brewer for BJ's Restaurants, homebrewer.
- Live in Denver, part-owner in an Iowa brewery.

About Market Your Craft

BEER



WINE



SPIRITS



About Merlot Marketing

- National marketing agency.
- Services include public relations, brand strategy, social media, advertising, and digital communications.
- **Consider:** if you want journalists and media talking about your brewery.
- Visit merlotmarketing.com for info.



The Big Question

What's the
ONE marketing
platform I
should use?

Ollie®

Tarryved

Square

toast

GoTab

Marketing Your Brewery Takes:



People

Commit at least one full time employee to own Marketing for your brewery.

Process

Train your Marketer to be successful in their role.

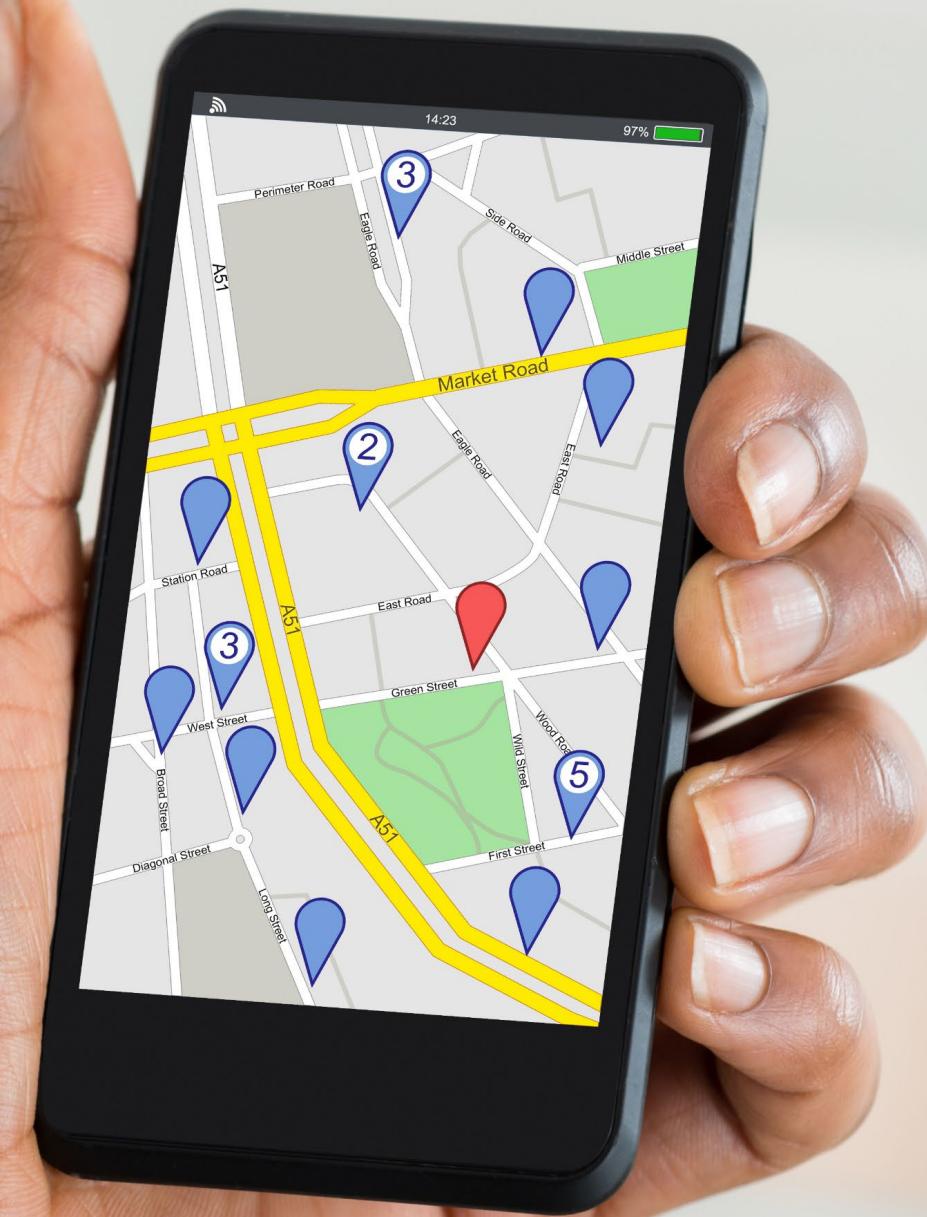
Partners

Don't do anything halfway – bring in help from the outside when you need it.

One Simple Blueprint

- Drive organic search to your website.
- Grow taproom traffic with email.
- Sharpen your social media activity.
- Activate drinkers with a mobile app.
- Streamline operations with AI.





1. Why Organic Search Matters

- Your brewery is one of many available to drinkers.
- You need a website and content designed for search.
- A “Brewery Near Me,” Google search should find you.
- Descriptors matter like family-friendly, food options, etc.
- It's feeding Artificial Intelligence (AI) responses!





Find Our Beer ▾ Beer With Purpose ▾ Connect ▾ Food Calendar ⚡

Core Beer



Park Circle

Juicy Pale Ale, 5.5% ABV

This American Pale Ale is our year-round hop-forward pale offering. Expect strong tropical aromas, a soft body, with subtle juiciness and haze.



Looking East

West Coast IPA, 6.2% ABV

This hop-forward IPA is Commonhouse's West Coast IPA, bursting with citrusy and resinous flavors. Centennial, Chinook and Simcoe hops lend flavors that will remind you of citrus peel, piney mango, and grapefruit.



Red Fox

Irish Style Red Ale, 5% ABV

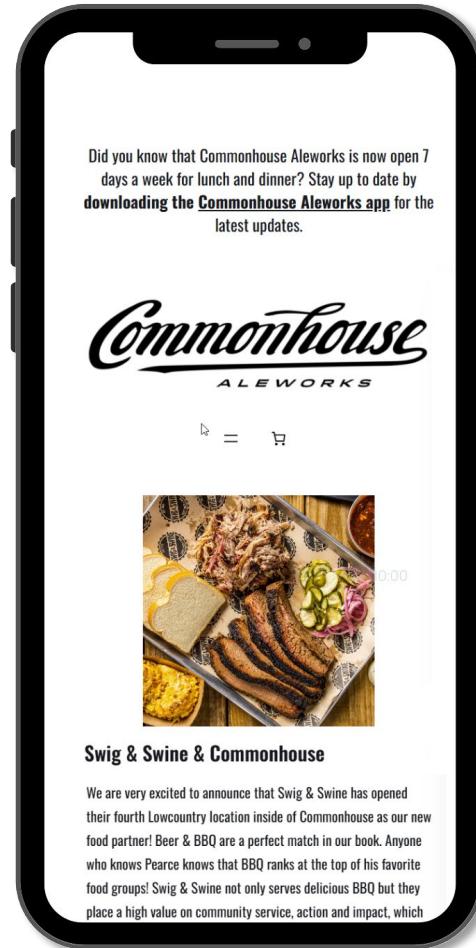
A classic Irish Red, the hallmark toasty cocoa first impression puts you squarely in one place—Ireland—sharing a pint elbow to elbow at the neighborhood pub. Layers of subtle fruit—apricot, plum, even tomato—underpin the classic malty tones.



The Air is Salty

Gose Style Sour Ale, 5.2% ABV

The Air Is Salty is our interpretation of a traditional Gose-style beer. This zingy sour beer is accented with notes of coriander, as well as the addition of locally-sourced Bull's Bay Sea Salt. A refreshingly tart beer, great for the beach and boat.



commonhousealeworks.com

commonhousealeworks.com ↗

AScore: 25



Site Health

92%

0%

Visibility

8.64%

0% 0 hours ago

Organic Traffic

1.4K

+5.31%

Organic Keywords

352

+11.75%

Backlinks

2.3K

-0.64%

‘Google Zero’ Scenario



- Google user does a search.
- Served an AI-generated overview at the top of the results.
- They’re less likely to click the source links.
- Those sites see a decrease in traffic, regardless of ranking.
- Google effectively owns the experience!



Answer Engine Optimization (AEO)

Your brewery's next marketing challenge!

- Create high-quality, keyword-optimized content.
- Answer customer questions before they ask.
- Boost your digital footprint across quality sites.
- Optimize your website for users AND search.



Stay Focused

Your website should work hard to make you discoverable:

- Mobile-friendly sites rank higher.
- Where legal, online sales increases search visibility.
- Frontload 80% of your website ‘value’ on the homepage.
- Describe who you are, what’s different, and what you offer.



Dial It Up! With Plugins

- WordPress with Neve Theme
- WooCommerce and Stripe
- The Events Calendar or Beatgig Calendar
- Google Site Kit
- Yoast SEO
- Age Gate
- Wordfence for security
- WP-Optimize or WP Rocket
- MyWorks for QuickBooks
- YITH WooCommerce Gift Cards
- LiveTapLists
- Stackable
- Smush

HOT: Multiple Pages Generator

If you use a Google Sheet to manage your tap list:

- Create SEO-optimized landing pages to attract drinkers.
- Update Google, website immediately updated.
- Improve your local SEO and ultimately AEO.
- Visit themeisle.com/plugins/multi-pages-generator for info.
- See it in practice at 6and40brewery.com.



One Critical Question

Every brewery has a website.

But does it answer the question:

Why should I care about your brewery?

Make it easy to say Yes! to visiting you.





2. Why Email Prompts Action

- Email is affordable, fast, personal, and action-oriented.
- Email has a high ROI.
- Drinkers are okay with receiving weekly emails.
- Half of emails are opened < 3 hours.
- Most consumers make a purchase after receiving an email.

Stay Focused

Make sure your email is received and opened by your drinkers:

- Setup: use a proven template for consistency.
- Email Signup: allow visitors to opt-in at any touchpoint.
- Calls-to-Action: ensure each email has a clear ask and timeline.
- Mobile View: it's estimated 50-60% of emails are opened on mobile.
- DMARC, DKIM, SPF: ensure deliverability.

Oof. Not Good.

To: O Scott Kolbe Fri 10/3/2025 11:54 AM

Some content in this message has
been blocked because the sender isn't
in your Safe senders list.

[Trust sender](#) [Show blocked content](#)

**⚠ We can't verify that this email came from the sender so it
might not be safe to respond to it. [Learn more](#)**

[Delete email](#)



HOT: Mailchimp



- Drag-and-drop templates, email and SMS campaigns.
- Start with a free account then scale with a paid account.
- Easy to remain compliant with CAN-SPAM, GDPR.
- Mailchimp has a deliverability rate of over 99%.
- Visit mailchimp.com for info.



And Then There's Klaviyo...

klaviyoTM

- Highly-technical platform with better support.
- Seamless integration with Shopify sites.
- Offers more personalization and targeting options.
- Robust behavior reporting and member insights.
- Visit klaviyo.com for info.



Email Is Not Dead!

- Email is incredibly efficient at calls-to-action.
- Dedicate a separate email for marketing outreach.
- Scale communications with personalization and automation options.
- Welcome messages, event reminders, and release notifications save time while making emails feel more personal.
- Segmentation can boost click-through rates by 50%.



Settings & privacy

Search settings

Audience and visibility

Control who can see what you share on Facebook.

Page details

How people find and contact you

Posts

Stories

Page setup

Reels

Followers and public content

Page and tagging

Blocking

Payments

Manage your payment info and activity.

Ads payments



Age Restrictions

When you select an age restriction for your Page, people younger than this won't be able to see your Page or its content.

People who follow your Page but don't meet the age restriction will be automatically removed from your list of followers.

Pages with age restrictions can't join or interact with groups. If you add an age restriction, this Page will be automatically removed from any groups it manages or is a member of, and the Groups tab will no longer appear on your Page.

Public



People 17 and over



People 18 and over



People 19 and over



People 21 and over



Alcohol-related



Save

Country Restrictions

Age Restrictions

Public

3. Social is Changing

- Breweries are no longer seeing the ROI on social media.
- Gone are the days when social was 100% of your marketing!
- Fact is, your posts are being served to 10-20% of followers.
- Unlike email and apps, there's no 1:1 deliverability guarantee.
- Algorithms favor paid advertisers!



Stay Focused

- You DON'T need to post multiple times a day!
- It's okay to be a little unpolished versus staged and perfect.
- Social can be effective if there's time, but less so if there's immediacy.
- Lifestyle photos and videos help drinkers see themselves enjoying a beer in your taproom. **Share with permission!**
- Formats/Guidelines change, so stay up-to-date.

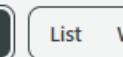
HOT: Sprout Social



sproutsocial

- Post to all platforms at once!
- Manage a monthly content calendar aligned with releases, events.
- Conduct a competitor audit to understand peers' post performance.
- Social listening to discover conversations that matter to your drinkers.
- Track and report engagement metrics for continuous improvement.
- Visit sproutsocial.com for info.





List

Week

Month



Filters

Calendar

Sprout Queue

Drafts

Needs Approval

Rejected

Campaigns

Asset Library

Instagram Grid Planner

SproutLink in bio

Mobile Reminders

Find Content

Failed Posts

Deleted Posts

Suggested for you

Post Performance Report

Profiles
Viewing allPost Types
Viewing allTags
Viewing all

Clear All

Sunday

Monday

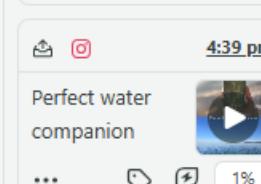
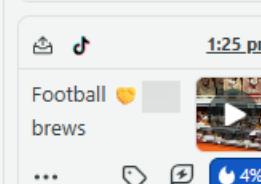
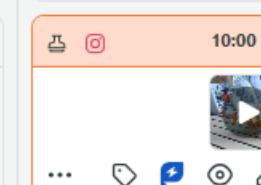
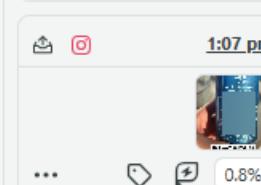
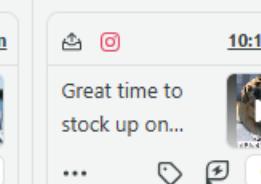
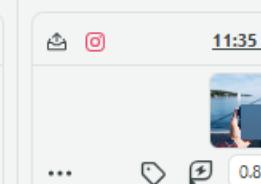
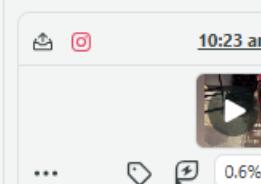
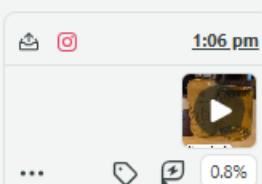
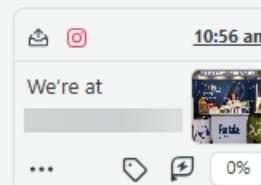
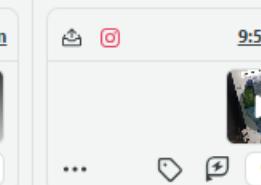
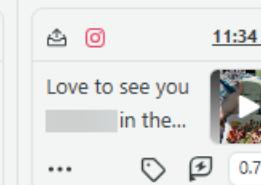
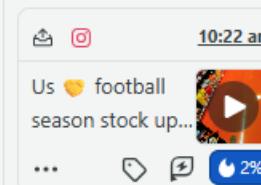
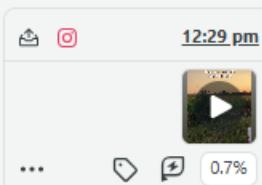
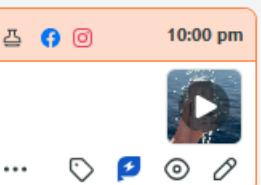
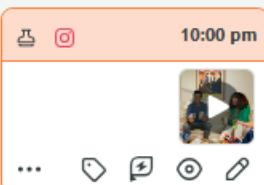
Tuesday

Wednesday

Thursday

Friday

Saturday



View 1 more

Which Platforms?



sproutsocial

Focus your time and energy:

- 18-29 years – YouTube (93%), Instagram (76%), Facebook (68%), Snapchat (65%)
- 30-49 years – YouTube (94%), Facebook (78%), Instagram (66%), Pinterest (43%)
- 50-64 years – YouTube (86%), Facebook (70%), Instagram (36%), LinkedIn (30%)
- 65+ – YouTube (65%), Facebook (59%), Pinterest (22%), Instagram (19%)

It's estimated 69.2% of Millennials are using social media.

sproutsocial.com/insights/new-social-media-demographics



What About A Mash-Up?



- Lines are blurring between digital, email, and social.
- Pull your existing social feed into your website.
- Lifestyle content and the appearance of being up-to-date.
- Share links in bio to drive traffic to website landing pages.
- Visit [Smash Balloon](#) and [Linktree](#) for info.



Paid Influencers?

- Most breweries can't afford it. Or won't benefit from it.
- Influencers are paid whether or not their followers buy your beer.
- The more local your business, the less impact Influencers will make.
- Likes or comments are fine; were you successful at growing sales?
- Which platform do your drinkers use?



4. Activate Drinkers With An App

- Give drinkers a branded mobile app!
- Highly effective at reaching and engaging current customers.
- Direct messaging to their phone's home screen.
- Higher open rate than email; no per-SMS message charge.
- Drive repeat visits with loyalty features.



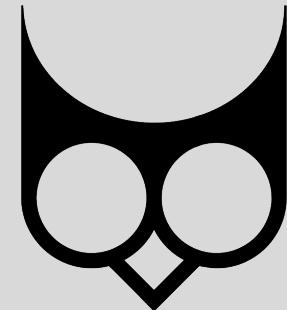
Stay Focused

A mobile app may be right for your brewery if you want:

- Better ROI: apps boast 97% reach, 25% engagement, and 10x return.
- Subscription programs make managing membership easy.
- Tighter Controls: rewards that work with any POS system
- Digitized Loyalty: no more paper cards!

HOT: TapWyse

- Move drinkers to act with your brewery's own branded mobile app!
- Push notifications, digital mug clubs, memberships.
- Loyalty, punch cards, rewards, custom content.
- Plays nicely with POS, website, and social media.
- Visit tapwyse.com for info.



tapwyse



A Way To Retain Customers

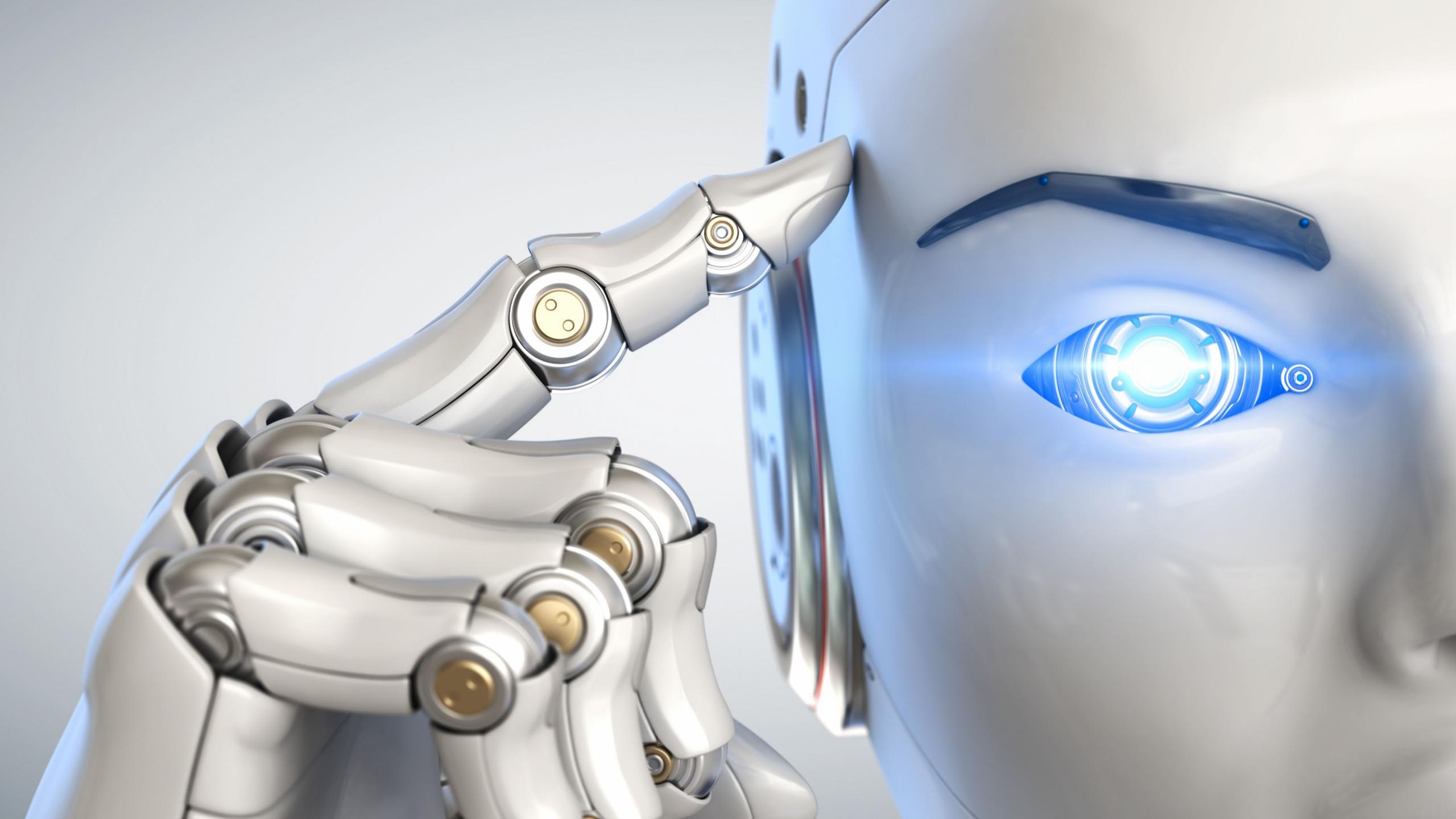
Consider a program that helps you earn recurring revenue:

- \$20/month, \$1 Weekly Beer, 20% off Member Mondays.
- \$200/year, personalized mug, 1 free beer/month, 15% off all beers, 2 member parties, and merch discounts
- Get \$10 off your tenth visit using check-ins/punches
- Promote \$4 pints today only or remind members of their monthly 4-pack to-go benefit via push notification

Concerns Debunked!

- It's less expensive than you think!
- You're in complete control – no coding necessary!
- The cost is predictable, and the return can be immediate.
- Drinkers of all ages will use this if you promote it.
- You have access to tons of analytics.





5. Leveraging AI With Caution

- **AI is a tool, not a strategy.**
- AI doesn't understand humor, culture, or local context.
- **AI can't replace your brand's human voice.**
- Accuracy isn't guaranteed; hallucinations are real.
- Data privacy and compliance matter.
- Energy usage and sustainability.



Stay Focused

- Content Creation: social posts, web events copy, email.
- Image cleanup versus creation; be careful with video.
- Prospecting: replace current customers with 3x new.
- Storytelling: AI can't create your story, but it can help tell it.
- Reporting: spotting trends/opportunities.

Services Worth Exploring

- Adobe Express, Canva, and Shutterstock: stock imagery, rapid content creation, A/B testing of messaging, social media posts.
- Windsor.ai: connectors for smart reporting.
- ChatGPT and Gemini: getting better, struggles with layered logic.
- SendBird.ai: leaning into ‘Agentic’ AI with a pricey chatbot.
- Storybrand.ai: Donald Miller’s ‘Building a Storybrand’ via AI tools.
- Apollo.io: lead generation, CRM, data enrichment.



HOT: Chatbase



- 24x7 customer service and sales agent on your website.
- Train on your data, then configure actions/responses.
- Dialogues and responses improve over time.
- Complex issues are automatically routed to a human.
- Review analytics and insights.
- Free to start. Visit chatbase.com for info.



- ▶ Playground
- ⟲ Activity
- 📊 Analytics
- 📄 Sources
- ⚡ Actions
- 👤 Contacts
- 🚀 Deploy
- ⚙️ Settings

Playground

Agent status:

• Trained

Save to agent

Configure & test agents 

Compare

Model

 GPT-4o Mini

Temperature

0



Reserved

Creative

AI Actions

No actions found

Instructions (System prompt)

Base Instructions

 Yeast Buddy



 Yeast Buddy

Hi, how can I assist you today?

**VISIT [PROPAGATELAB.COM](https://propagatelab.com) TO
TRY CHATBASE AI OUT, OR TO
BUY YOUR FAVORITE YEAST ;-)**

What services do you offer?

What Propagate yeast is closest to mine?

 Powered by Chatbase

Message...



Bonus: Essential Reporting

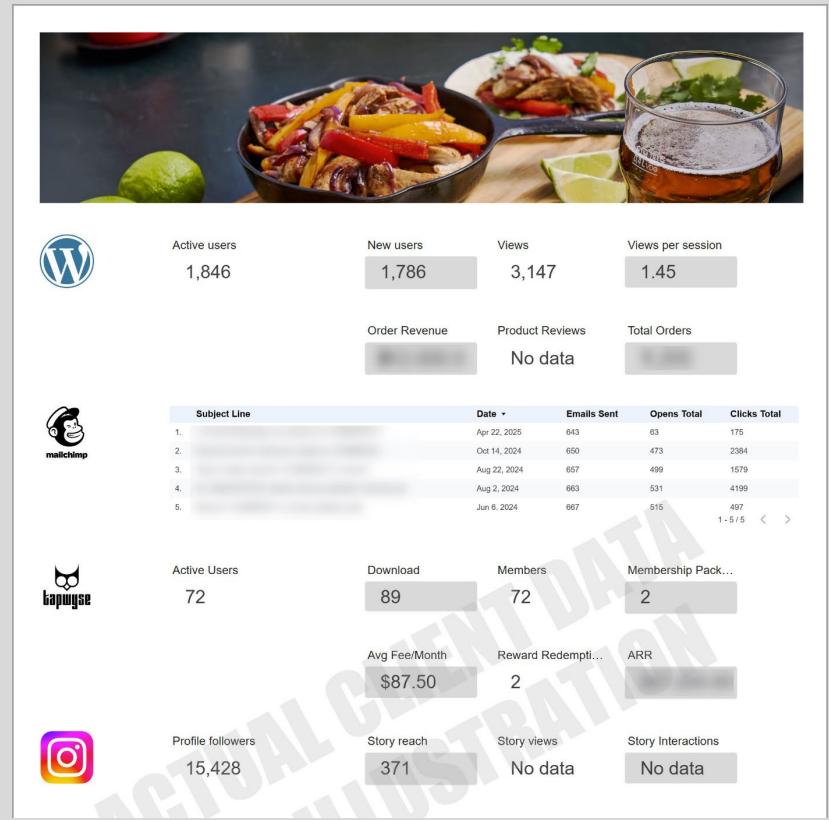
- Start with the end in mind.
- Track both financial and engagement metrics.
- Keep reporting simple and consistent.
- Assign ownership for data collection.
- Use data to drive storytelling and action.



HOT: Google Looker Studio

- Website: traffic, users, sales
- Email: opens, clicks, unsubscribes
- App: fees, rewards, annual revenue
- Social: reach, engagement
- POS: spend, categories, app users

Visit lookerstudio.google.com for info.



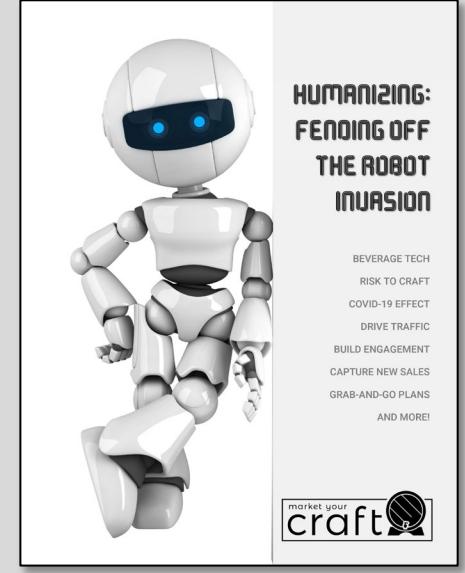
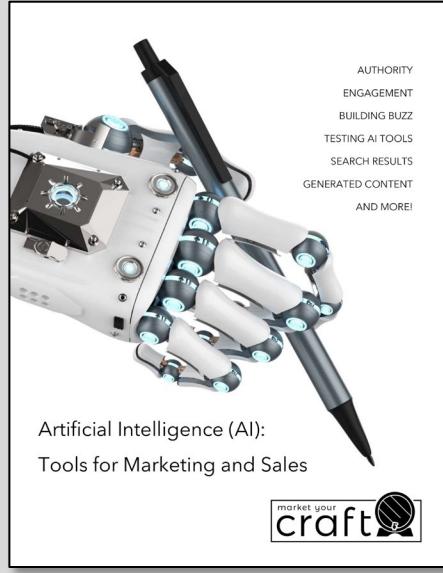
Important Caveats*

Successful marketing also relies on:

- Quality Product
- Events
- Public Relations
- Tasting Room Experience
- Marketing as a budget line item!







visit marketyourcraft.com/guides to
download any Guide for free today!

CODE: **CCBS2026**

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